

Accessibility Statement for Gatewaytech.co.uk

Gateway is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone and applying relevant accessibility standards.

Compliance Status

This website is **partially compliant** with the **Web Content Accessibility Guidelines (WCAG) 2.1 AA** standard. This means that some parts of the website do not fully conform to the standard.

Non-accessible Content

We know that some parts of this website are not fully accessible:

- **Older PDF documents** are not fully accessible to screen reader software.
- **Interactive elements**, such as certain pop-up features and form inputs, may not be fully operable using only a keyboard.
- **Colour contrast issues** exist in some areas, which may affect users with visual impairments.
- Some **ARIA labels and HTML tags** may be missing or incorrectly used, impacting screen reader compatibility.

We are actively working to resolve these issues as part of our accessibility improvement plan.

Alternative Formats

If you need information from this website in a different format such as accessible PDF, large print, easy read, audio recording or braille:

- **Email us** at: info@gatewaytech.co.uk
- **Call us** on: 0113 2291300

We aim to respond within **5 working days**.

Reporting Accessibility Problems

We're always looking to improve the accessibility of our website. If you find any problems not listed on this page or think we're not meeting accessibility requirements, please contact us:

- **Email:** info@gatewaytech.co.uk
 - **Phone:** 0113 2291300
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Enforcement Procedure

If you're not happy with how we respond to your complaint, you can contact the **Equality Advisory and Support Service (EASS):**

- Website: <https://www.equalityadvisoryservice.com>
 - Phone: 0808 800 0082
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This statement was prepared on: 06/11/2025

Last reviewed on: 06/11/25